Standard Questions for Applicants Seeking Local Exchange Service Authority

- 1. Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance.
- 2. Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices?
- 3. Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities?
- 4. Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"?
- 5. Will your company abide by 83 Illinois Administrative Code Part 732, "Customer Credits"?
- 6. Who will provide customer repair service for your company?
- 7. How many people does the company employ?
- 8. Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757?
- 9. Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs?
- 10. Does your company plan on filing to become an Eligible Telecommunications Carrier?
- 11. Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifetine and Link Up Programs if it is not an eligible carrier?
- 12. Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)?
- 13. Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act?
- 14. Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge?
- 15. Has your company signed and return the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff?
- 16. How does your company plan to solicit customers once it begins to provide local service?
- 17. Has your company provided service under any other name?
- 18. Have any complaints or judgements been levied against the company? (Instate, out-of-state, or FCC).

Appendix B

9-1-1 Questions for Applicants Seeking Local Exchange Service Authority

- 1. Will your company ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act?
- 2. Will your company contact and establish a working relationship with the 911 systems when you begin to provide local telephone service?
- 3. Will your company coordinate with the incumbent LEC(s) and local 911 systems to provide transparent service for your local exchange customers?
- 4. Who will be responsible for building and maintaining the 911 database for your local exchange customers?
- 5. How often will your company update the 911 database with customer information?
- 6. Will your company's billing system have the ability to distinguish between facilities based and resale for the collection of the 911 surcharge?
- 7. Does your company have procedures for the transitioning of the 911 surcharge collection and disbursement to the local 911 system?
- 8. Will your company's proposal require any network changes to any of the 911 systems?
- 9. Will your company be able to meet the requirements specified under Part 725.500(o) and 725.620(b) for the installation of call boxes?
- 10. Does your company plan to file for a waiver of Part 725.500(o) and 725.620(b) in the future?

Financial Questions for Applicants Seeking Local Exchange Service Authority

- 1. (Answer if requesting waiver of Part 710) What circumstances warrant a departure from the prescribed Uniform System of Accounts ("USOA")?
- 2. Will records be maintained in accordance with Generally Accepted Accounting Principles ("GAAP")?
- 3. Will applicants accounting system provide an equivalent portrayal of operating results and financial condition as the USOA?
- 4. Will applicants accounting procedures maintain or improve uniformity in substantive results as among similar telecommunications companies?
- 5. Will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes?
- 6. Does the accounting system currently in use by applicant provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns? What specific accounts or sub-accounts provide this data?
- 7. If a waiver of Part 710 is granted, will applicant provide annual audited statements or all periods subsequent to granting of the waiver?
- 8. Does applicant agree that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company?
- 9. Please attached a copy of applicant's chart of accounts.

Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority

- 1. Will customers have the ability to sign up with any long distance company they choose?
- 2. Will customers have the ability to use dial around long distance companies?
- 3. Does the applicant have interexchange authority in Illinois? If yes, please provide the docket number.
- 4. Will customers have access to the Illinois Relay Service?
- 5. Will customers be able to make 1-800 calls for free?
- 6. Will the Company offer operator services?
- 7. Please describe how applicant plans to collect the monthly fee to be paid in advance.
- 8. Will customers' monthly bills show a breakdown of services, features, surcharges, taxes, etc.?
- 9. Will customers pay an installation fee? If yes, will payment arrangements be offered for the installation fee?
- 10. Will telephone service be in the Company's name or the customer's name. If in the Company's name how will information appear in data bases, such as 9-1-1, directory assistance, etc.?
- 11. Will applicant offer prepaid service as a monthly service or as a usage service?
- 12. Will applicant provide a warning when the remaining value of service is about to cease?
- 13. Is the customer given more than one notice of the remaining value of service?
- 14. How much advance notice is given to the customer of the remaining value of service?
- 15. If the customer is in the middle of a call will they be disconnected when the remaining value of service has expired?
- 16. Has the customer been made aware of potentially being disconnected during a call when the remaining value of service expires?
- 17. When does the timing of a call start?
- 18. If the person called does not answer, is any time deducted from the customer's account?
- 19. Will there be any other instances in which the Company would disconnect a customer, other than running out of prepaid time?
- 20. When a customer runs out of time is their phone immediately disconnected or on suspension? (Will they still be able to receive calls?)
- 21. Are applicant's services available to TTY callers?
- 22. How will the applicant handle a complaint from a customer who disputes the amount of time used or remaining?
- 23. The Public Utilities Act requires a local calling area that has no time or duration charges. How will the Company define each customer's untimed local calling area?

OFFICE OF THE COUNTY CLERK

St. Clair County, Illinois

This is to certify that:

ALVIN P. MC KERRACHER

NAME OF PERSON APPLYING FOR CERTIFICATE

pursuant to Section 1 et seq. of "AN ACT in relation to the use of an assumed name in the conduct of transaction of business in this State" (III. Rev. Stat., Ch. 96, par. 4 et seq.) a certificate has been filed with JANICE D. DELANEY, County Clerk, County of St. Clair, State of Illinois, stating that a business is to be conducted or transacted under the name of

	MC KERRAC	HER AND A	SSOCIATES	
at	512 S. VIRGIN	IIA AVE.	BELLEVILLE, IL.	
Dated At Be	elleville, IL this <u>157</u>	'II		
day of	JUNE	, 19_ ⁹⁰	JANICE D. DELANEY County Clerk	



Illinois Department of Revenue

This certifies that the person or business shown below is authorized under the Retailers' Occupation Tax Act to engage in the business of selling tangible personal property at retail in Illinois. This registration also covers any need for registering under the Use Tax Act, the Service Occupation Act, and the Service Use Tax Act.

This Centificate of Registration must be displayed in plain view at the registrant's place of business.

MC KERRACHER & ASSOCIATES MC KERRACHER, ALVIN PERKINS 512 S VIRGINIA AVE BELLEVILLE IL 62220-3683 hjjumbjudalalillarattallalabattarillalalala

EXPIRES: DECEMBER 2005

2255-7814 MTV

CRT 41(F-1/99) F-Nuc4 15-11-008745



8:36 AM 09/27/03 Accrual Basis

MCKERRACHER & ASSOCIATES Balance Sheet

As of September 27, 2003

	Sep 27, 03
ASSETS	
Current Assets	
Checking/Savings	
MERRILL LYNCH	9,372.60
Total Checking/Savings	9,372.60
Accounts Receivable	
Receivables	4,524.41
Total Accounts Receivable	4,524.41
Other Current Assets	
1120 · Inventory Asset	352.57
Total Other Current Assets	352.57
Total Current Assets	14,249.58
TOTAL ASSETS	14,249.58
LIABILITIES & EQUITY	
Liabilîties	
Current Liabilities	
Accounts Payable	075 00
Payables	275.00
Total Accounts Payable	275.00
Other Current Liabilities	
4002 · Sales Tax	305.33
Total Other Current Liabilities	305,33
Total Current Liabilities	580.33
Total Liabilities	580.33
Equity	
1000 - OWNER WITHDRAWALS	-152,311.76
3000 · Open Bal Equity	1,129.92
3900 · Earnings	167,266.90
Net Income	-2,415.81
Total Equity	13,669.25
TOTAL LIABILITIES & EQUITY	14,249.58

McKerracher and Associates Contact persons September 29 2003

a) issues related to processing this application
Alvin P McKerracher, Owner, 512 S Virginia ave, Belleville II 62220, phone 618-234-5529, fax 618-236-690 alvinperk1@charter.net
b) consumer issues
Same as a)
c) Customer complaint resolution
Same as a)
d) Technical and service quality issues
Same as a)
e) "tariff" and pricing issues
Same as a)
f) 9-1-1 issues
Same as a)
g) security/law enforcement
Same as a)

09/27/03 Accrual Basis

MCKERRACHER & ASSOCIATES Income by Customer Summary

January 1 through September 27, 2003

	Jan 1 - Sep 27, 03
BOLAND OIL CO	36.55
BROWN LEO	45.99
BURKETT	740.88
BYERS CONNIE EWBANK	88.30 1,895.55
DATA TRANSMISSION ENERGY	449.90
ECHOSPHERE CHICAGO	42.35
FISCHER PAMELA	75.00
GATEWAY TRUCK PLAZA	386.75
GRANDCOLAS STEVE	70.50
HASSTEDT FRED HAYNES MICHAEL	110.00 40.00
HEET JEFF	825.97
HEMKER JEFF	194.55
HOLBROOK COMMITTEE	602.07
HOLMGREN	126.99
IMMANUEL	113.00
JUNG CAROLYN KOTHE KERRIANN	54.75 262.63
MCKERRACHER A. JON	-275.00
MOESER DONALD K	542.92
RON UNDERWOOD	535.00
RUDOLPH	
RUDOLPH FAA RUDOLPH - Other	927.57
	632.05
Total RUDOLPH	1,559.62
RUST SANDRA	35.00
SCHORR, DARLA SHEA JANE	382.69 27.00
SIGNAL HILL LUTHERAN	27.00
SIGNAL HILL VIRUS REMOVAL	100.00
SIGNAL HILL LUTHERAN - Other	307.04
Total SIGNAL HILL LUTHERAN	407.04
SIMON HENRY A	75.00
STARBAND NEW SWARTZ JENNI	153.00
SWARTZ LAPTOPS HM	2,899.21
SWARTZ JENNI - Other	60.00
Total SWARTZ JENNI	2,959.21
TAYLOR MIMI	80.22
WERNER HERB	60.00
WOLLENBURG DAVID	19.00
ZIEGLER BRETT	61.00
ZION LUTHERAN CHURCH	
ZION LIBRARY ZION LIBRARY REPAIRS	2,367.61
ZION LIBRARY - Other	758.06
Total ZION LIBRARY	3,125.67
ZION WEB SERVICES	0.00
ZION / PBX	214.80
ZION /BYERS	158.98
ZION BELL TOWER REPAIRS	655.00
ZION DCE	259.69
ZION IT SUPPORT WORKSTATIONS ZION LUTHERAN MUSIC LYNN MUELLER	0.00 67.00
ZION LUTHERAN SCHOOL	473.46
ZION OFFICE LASERS	358.03
ZION OFFICE SUPPLIES	1,032.70
ZION PA SPKRS SYSTEM	349.00
ZION REPAIRS COMPUTERS ZION SCHOOL	1,599.62
ZION SCHOOL ZION SCHOOL TEACHERS WK RM	29.99
ZION SCHOOL - Other	1,662.28
Total ZION SCHOOL	1,692.27
	-, -, -, -,

10:05 AM 09/27/03 Accrual Basis

MCKERRACHER & ASSOCIATES Income by Customer Summary

January 1 through September 27, 2003

	Jan 1 - Sep 27, 03	
ZION TEEN AGE PROGRAM	45.80	
ZION WIRELESS MICS	139.00	
ZION/ OFFICE	19.99	
Total ZION LUTHERAN CHURCH	10,191.01	
TOTAL	22,974.44	

ALVIN P MCKERRACHER

Summary of qualifications

[1952-1990

Century Electric Company

St Louis Mo

Test Equipment Engineer

Designed Electrical Motor & Generator Test Equipment

Quality Control Manager

Managed Quality Control Function 1000 Employees

Quality Control Director

Managed Corporate Quality Function 2500 Employees

Vice President Iranian Joint Venture

Built Factory and Operated in Tabriz Iran

Export sales and Major Account Manager

Caterpillar Generator Sales

Assistant Manager IT Department

Managed Introduction of Personal Computers and IBM mainframe Relational Software to a Office staff of 300 Employees

Owner of McKerracher & Associates

Serving 200 accounts

Education

[1948-1952

USAF

Scott Air Force Base

Instructor Air Force Communications Airborne School

Passed 1 year course in 1 week

Luina E McKerracher

Summary of

1990-2003

McKerracher & Associates

Belleville Illinois

qualifications

Finance Officer

Responsible for Accounts Payable and Reconciliation Monthly

Education

[1953-1955]

Winfield College

Winfield Kansas

Teaching Certificate

Grade School Teacher

Professional experience

1955-1960

Zion Lutheran School

Belleville Illinois

Teacher

Taught Third and Fourth Grades

Alvin Jon McKerracher

Summary of

1990-2003

McKerracher & Associates

Belleville Illinois

qualifications

Technician

• Computer Manufacturing, PBX installation, Satellite Communications

Education

[1982-1984]

Southwestern Illinois College

Belleville Illinois

• Associate Degree Computer Science

Professional experience

1986-1987

Polygon Electronics Inc

St Louis Mo

Engineer-Technician

• Developed new Communication Devices